Apps Management

Security, Change & Configuration

Automated Patch

Computer Imaging

Asset Inventory

Power Management

If you're responsible for managing the mobile devices in your deployment, then you probably have one of the most difficult jobs in your organization. Odds are you're charged with managing a diverse group of smartphones and other devices on a variety of operating systems – creating order out of chaos.

The challenge with mobile devices and smartphones is navigating within an ever-changing landscape of devices and operating systems. Especially when you consider that many employees bring their own devices to work or request a specific type of device through IT. And when it comes to user requests, the devices that top the list are Android and Apple iOS (iPhone®, iPod touch®, and iPad™).

So how do you ensure these devices (and the data they contain) are properly maintained and secured?

Absolute® Manage Mobile Device Management (Absolute Manage MDM) can provide you with the technology to remotely manage the mobile devices in your deployment. Now, you can wirelessly (over 3G or Wi-Fi) configure, query, and even wipe or lock managed devices.

IT Administration – Consolidating Skill Sets

For most organizations, ultra-portable devices tend to fall outside standard IT processes. The result is often a silo of domain knowledge with only a subset of IT administrators designated as the experts on the team. This division of skill sets is further compounded with IT administrators using either a PC or a Mac to perform their work.

With Absolute Manage MDM, all of your IT administrators can be mobile device experts. This is because Absolute Manage technology is designed to work within a Windows or Mac infrastructure. This allows administrators to use a Mac or a PC to manage all devices for a single, consolidated skill set across the team.

Intelligent

Track and located unauthorized apps. Block non-compliant devices from accessing the network. Control how and when users connect with sensitive corporate data.

Automated

Efficiently manage all of your in-house custom apps. Automate time-consuming configuration and profile work.

Cross-Platform

Provide IT administrators with a choice of a Mac or PC interface to manage mobile devices.

Fig 1 – IT administrators can manage devices from a Mac or a PC

Absolute®
MANAGE

Absolute Manage MDM allows you to wirelessly configure, query and even wipe or lock managed devices. Features include:

Apps Management

Track installed apps. Build device records using custom data fields that support the unique requirements of your business. Apps by Absolute provide you with a variety of apps so you can geographically track devices and perform security and administrative tasks from an iPad; manage in-house apps; and apply strict security controls for the sharing of files and media – including a complete lock down of print, email, and other media sharing options. Publish a list of approved apps onto each device and provide a single-click download and installation process for users. For organizations participating in the Apple App Store Volume Purchase program, Absolute Manage MDM distributes and tracks ASVPP redemption codes.

Security, Change & Configuration Management

Set longer, more complex passwords for enterprise level security. Lock a device, clear a password, and wipe a device clean to factory settings (without an Exchange or MobileMe account). Manage and deploy profiles to configure email, restrict apps, set up VPN, disable the camera, and deploy web clips. Use policy-locked configuration profiles to stop non-compliant devices (such as jailbroken, or if blacklisted apps have been installed) from accessing company email and networks. Schedule policies so users have a defined window of time to access secured documents and corporate networks. Send customized messages and communicate with the end user wirelessly.

Asset Inventory

Gather over 67 hardware and software information items including device serial numbers, MAC addresses, installed apps, telephone numbers, and more. Integrate your mobile device data with third party applications such as Microsoft SCCM.

Absolute Manage MDM is available as a stand-alone product or as a component of our computer lifecycle management solution: Absolute Manage.

Customer view of assets using geolocation.

System Requirements for MDM

Mobile Client Platforms
- iOS 4.0 or newer; Android 2.2 or newer; Windows 7 or newer

Server – Windows
- **Absolute Manage:** Windows® XP SP 2 or newer†
- **MDM:** Windows Server 2003 or 2008, Microsoft Internet Information Services (IIS) 6.0 or newer, ASP. NET 2.0, .NET 3.5

Server – Mac
- **Absolute Manage:** Mac® OS X 10.5 or newer‡
- **MDM:** Mac OS X 10.5 or newer; Property List Editor utility (optional installation package included with Mac OSX developer software)

Admin Console – Windows
- Windows XP SP2 or newer

Admin Console – Mac
- Mac OS X 10.5 or newer, Intel processor

† including Windows® 2008 Server & Windows 7®
‡ including Mac® OS X 10.7 Lion™

Apps by Absolute

AbsoluteApps

Securely host, remotely deploy, and distribute in-house apps to end users. Provide users with a list of recommended apps (Apple or Android) for easy selection. Optional configuration profiles can also be listed for on-demand installation.
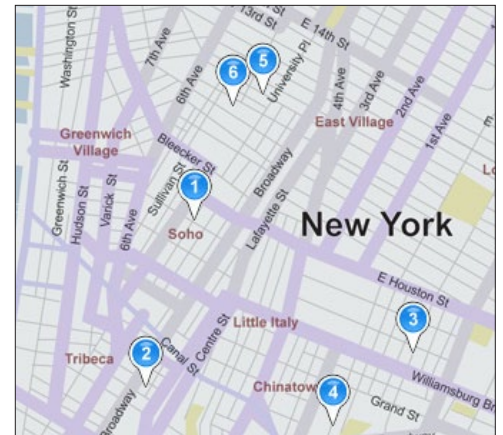

AbsoluteFind

Track iOS and Android devices on an iPad. Includes access to limited administrative and security functions from the iPad.

AbsoluteSafe

Securely distribute files without email. Designate access to media and files by policy and/or schedule (including time-limited access). Delete files from a device at your discretion and control sharing options (print, email, etc.).